

APPENDIX 1

SERVICE SUMMARIES

RECOMMENDATIONS DUE 01 AUGUST - 31 OCTOBER 2012

SERVICE	Complete	Delayed but rescheduled	Total
ADULT CARE	1		1
CUSTOMER & SUPPORT SERVICES	10	1	11
ECONOMIC DEVELOPMENT	2		2
EDUCATION	1		1
EXECUTIVE DIRECTOR COMMUNITY SERVICES	1		1
EXECUTIVE DIRECTOR DEVELOPMENT & INFRASTRUCTURE SERVICES	2		2
IMPROVEMENT & HR		6	6
ROADS & AMENITY SERVICES	3	2	5
TOTALS	20	9	29

RECOMMENDATIONS DUE AFTER 31 OCTOBER 2012

SERVICE	Complete	On Course	Total
ADULT CARE		4	4
CHILDREN & FAMILIES	1		1
CUSTOMER & SUPPORT SERVICES		8	8
ECONOMIC DEVELOPMENT		2	2
EDUCATION		1	1
EXECUTIVE DIRECTOR COMMUNITY SERVICES		1	1
IMPROVEMENT & HR		5	5
ROADS & AMENITY SERVICES		2	2
STRATEGIC FINANCE		9	9
TOTALS	1	32	33